In Orlando, it’s our business to make companies here and everywhere operate, perform and succeed at the top of their industry. The region has long cultivated a reputation for customer service excellence, drawing in part on workforce skills honed through the local hospitality industry.

The over 90 contact centers in the region provide services to a variety of industries including transportation, technology, banking, insurance, healthcare, retail and the hospitality sector. Professional services companies will benefit from this talent pool experienced in a wide range of business areas, providing an unmatched opportunity for growth and success.

**FEATURED EMPLOYERS**

**Shared Services**

Local companies provide a variety of shared services including financial, human resources, IT, legal and logistics for both internal operations and externally for a variety of global-scale industries.

**Back Office and Customer Service**

Orlando’s diverse and multilingual population combined with a strong workforce trained in world-class customer experiences makes it an obvious choice for a many back office and service-related company functions.

**Financial Services**

Orlando houses a variety of financial services operations which consist of retail banks, back office and processing centers, customer support centers, CPA and accounting firms, fintech companies, wealth management and investment advisory services and more.

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**TALENT PIPELINE**

Orlando is among the nation’s fastest-growing population and employment markets, ensuring a strong and stable labor pool for well into the future.

**Business Administration**

- University of Central Florida College of Business
- Rollins College Crummer Graduate School of Business
- Full Sail University
- Seminole State College of Florida
- Valencia College

**Entrepreneurship**

- University of Central Florida Center for Innovation and Entrepreneurship
- Rollins College B.S. in Business and Social Entrepreneurship
- Full Sail University Master’s of Innovation & Entrepreneurship
- Seminole State Center for Business, Legal and Entrepreneurship

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